When a PI claim threatens, experience is everything.

Independent professional indemnity claim adjusters instructed by insurers and law firms across the UK and Republic of Ireland.



A complete PI claims service

Liability review • policy coverage • technical construction analysis • quantum • mediation, ADR and litigation support

A ROUNDED VIEW OF THE WHOLE CLAIM

Liability, coverage, technical analysis and quantum.

Many adjusters begin and end with loss quantification. We interrogate the professional obligation, alleged breach and causation first, then assess what loss is properly recoverable.

01	**Liability**	Contractual and tortious duties, scope of appointment, standard of skill, breach and causation.
02	**Coverage**	Insuring clause, exclusions, endorsements, notification, cooperation and reservation of rights.
03	**Technical**	Professional standards, procurement, drawings, specifications, site evidence and project delivery.
04	**Quantum**	Betterment, mitigation, contributory negligence, caps, limitations and attributable loss.
05	**Resolution**	Clear reserve and strategy advice through negotiation, mediation, arbitration or litigation.



FIVE CONNECTED DISCIPLINES

One specialist team. The whole PI claim.

Each workstream informs the others, giving insurers and legal teams a coherent view of exposure, strategy and settlement value.

01	**Liability review**	Analyse duties and scope; test alleged breaches; address causation and professional standards.
02	**Coverage review**	Apply policy wording; review exclusions, endorsements and the practical effect of disputes.
03	**Technical analysis**	Review contracts, drawings, specifications and evidence; attend site where required.
04	**Quantum assessment**	Test remediation scope and cost; address betterment, mitigation, caps and recovery.
05	**Resolution support**	Prepare position papers; support negotiation, mediation and proceedings.



BUILT ENVIRONMENT AND PROFESSIONAL SERVICES

Deep sector knowledge. Real-world insight.

We concentrate on technically demanding PI claims rather than general property, motor or liability adjusting.

01	**Construction (D&C)**	Design responsibility, change, procurement and remediation.	02	**Engineers**	Structural and civil design, calculations and causation.
03	**Architects**	Design, specification, administration and coordination.	04	**Surveyors**	Inspection scope, defects, valuation and RICS standards.
05	**Management companies**	Professional duties, maintenance and claimed loss.	06	**Estate agents**	Misrepresentation, reliance and transaction evidence.
07	**Insurance brokers**	Placement duties, policy adequacy and uninsured loss.			



CLEAR ADVICE AT EVERY STAGE

From notification to resolution.

We assess liability, coverage, causation and quantum in parallel, so each report supports real decisions on reserve, strategy and settlement.

01	**Scope**	Confirm availability and identify the central issues from the outset.
02	**Investigate**	Review the file, attend site and interview relevant parties.
03	**Analyse**	Test duties, breach, coverage, causation and recoverable loss.
04	**Report**	Advise on reserve, defence strategy, settlement and further evidence.
05	**Resolve**	Support negotiation, mediation, arbitration or litigation.



ESTABLISHED AT THE SPECIALIST END OF THE MARKET

Independent judgement built to withstand scrutiny.

Founded over 25 years ago, the practice focuses exclusively on professional indemnity claims in the built environment and professional services.

01	**Technical depth**	Understanding professional standards, contractual obligations and causation.
02	**Rigorous quantum**	Loss assessment addressing betterment, caps, mitigation and recovery.
03	**Clear communication**	Reports explaining the claim, evidence and commercial options.
04	**Independent approach**	Each instruction assessed on its own facts and merits.

DISCUSS A NEW INSTRUCTION | info@adjustability.net | +44 (0) 203 657 3034

